Preventing false smoke detector activations

Here's what you need to do to prevent false smoke detector activations in your apartment.

When a smoke detector in the building is activated, the NZ Fire Service is called. The cost of a callout for a false alarm is very expensive.

A FALSE ALARM CAN COST YOU \$1,500 OR MORE

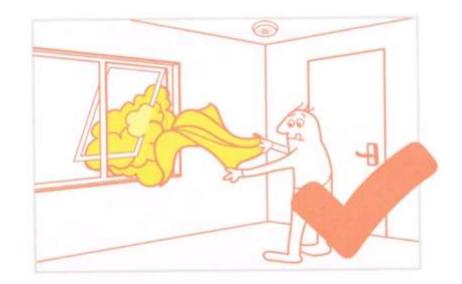
A false alarm can be caused by burnt food, steam and insect spray bombs.

Do not spray aerosols directly underneath a smoke detector.

If you are having commercial cleaning done, or you are using an insect spray bomb, please inform your building manager and your property manager of the work being carried out.

It is a breach of building safety to cover or obstruct smoke detectors in any way. Interfering with the smoke alarms will send a warning to the alarm monitoring service. You will be charged for the cost of any technician call out to fix and re-set the alarm.

For more information, please contact your property manager.



OPEN WINDOWS TO VENTILATE AIR

If you activate a smoke alarm in your apartment, fan the smoke away from the detectors and open the windows to release the smoke.



DON'T OPEN THE APARTMENT DOOR

IN CASE OF FIRE, DIAL 111 AND LEAVE IMMEDIATELY